



# Online Rebates Operator Guide

7/2/2025

# Getting Started

- **Redeem via QR Code.**

- New users must register before they can redeem.
- Scanning the **QR code** on the rebate coupon will take you to the **Registration** page.
- If you are already registered, you can click the **Login or Register** button at the top of the **Registration** page or the **Back to Login** button at the bottom of the page, either of these will take you to the **Login** page.



- Once you log in you will be taken to the **Rebate Redemption** page to select your location(s) to redeem your rebate(s).

- **Redeem via URL.**

- New users must be registered before they can log in.
- You can access the **Login** page if you go directly to the rebate site:  
<https://cloroxpro.cp.imtco.com/Home/Landing>
- **Rebates** – This section is for operators only.
  - **Rebate Registration** – New users must register before redeeming a rebate.
  - **Rebate Login** - If an operator is already registered, they can enter their username and password to log in.
- **Broker/Sales Login** – This section is for Brokers and the Clorox Team only and requires the Broker or Clorox Team member be pre-registered.
  - Once you log in you will be taken to the **Rebate Redemption** page to select your location(s) to redeem your rebate(s).

# Registration Page – User Info and Name & Contact Section

- **User Info and Name & Contact Info**– These are all required fields.
  - **Username** - This will be the login name the operator will use moving forward.
  - **Registration Type** - Select **Operator**.
  - **Role/Title** – Select the one that best describes your **Role/Title**, if you are unable to find a match, select **Other**.
    - Selecting Other requires you to enter your **Role/Title** in the box below the field.



---

USER INFO

Username \*

Registration Type \*

Select Registration Type

▼

NAME & CONTACT

First Name \*

Last Name \*

Email Address \*

Confirm Email Address \*

Role / Title \*

Select Role / Title

▼

Role / Title

Phone Number \*

\*If you are having problems, please contact the Clorox Professional Products Customer Response Center at 1-800-636-6542 or [rebates@imtco.com](mailto:rebates@imtco.com);  
Monday – Friday , 8:30 am – 4:30 pm EST

# Registration Page – Address Section

- **Address Details Info** - These are all required fields (excluding **Location Name** and **Street Address 2**)
  - Enter your business address. PO Boxes are not accepted.
- **Location Name** – This field helps distinguish between multiple registered locations (e.g., Cleveland Clinic - Weston, FL).
  - Enter the name of the city or building name for the location.
- **Is a Residential Address** check box – Click the check box if the address entered is not the business address.

ADDRESS DETAILS

To add additional locations for your company, visit [MyAccount > Locations](#) upon logging in.

Company Name *	<input type="text" value="Company Name"/>	Location Name	<input type="text" value="Location Name"/>
Street Address *	<input type="text" value="Street Address"/>	Street Address 2	<input type="text" value="Street Address 2"/>
Country *	<input type="text" value="Select Country"/>	State/Province *	<input type="text" value="Select State/Province"/>
City *	<input type="text" value="City"/>	Zip/Postal Code *	<input type="text" value="Zip/Postal Code"/>

☐ Is a Residential Address?

- If you have multiple locations, you can manually enter them or use the import template under **My Account > Rebate Information > Rebate Locations**
  - This allows you to have one set of credentials to access all your locations.

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Monday – Friday , 8:30 am – 4:30 pm EST

# Registration Page – Operator Data Section

- **Facility Type** – Select the one that best describes your **Facility Type**, if you are unable to find a match, select **Other**.
  - Selecting Other requires you to enter your **Facility Type** in the box below the field.
- **Facility Size** – Select the size that best fits your **Facility Size** .
- **Distributor Info** – These are all required fields
  - **Primary Distributor State** – Select your distributor's state to filter the list of available distributor locations.
  - **Primary Distributor** – Select your Primary Distributor. If your distributor is not listed, please contact us at 800-636-6542 or send an email to [rebates@imtco.com](mailto:rebates@imtco.com).
    - Emails: Include the following information: Name of Distributing Company, Address, City, State and Zip Code.
- **I would like to receive marketing materials from Clorox** check box - Click the check box if your answer is yes.

OPERATOR DATA

Facility Type	<div>Select Facility Type</div> <div>Facility Type</div>	Facility Size	<div>Select Facility Size</div>
Primary Distributor State	<div>Select Primary Distributor State</div>	Primary Distributor	<div>Select Primary Distributor</div>

☒ Yes, I would like to receive marketing materials from Clorox.

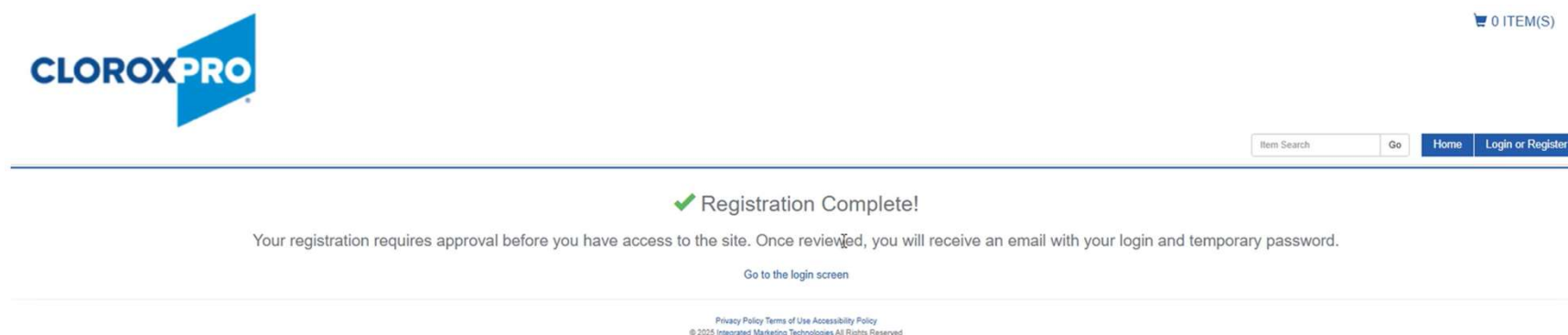
[Complete Registration](#)

[Back to Login](#)

\*If you are having problems, please contact the Clorox Professional Products Customer Response Center at 1-800-636-6542 or [rebates@imtco.com](mailto:rebates@imtco.com);  
Monday – Friday , 8:30 am – 4:30 pm EST

# Registration Page – Complete Registration Section

- **Complete Registration** - Confirm all information is correct before clicking the **Complete Registration** button.
- After submitting, you will receive an email to let you know your registration requires approval.
- Once your registration has been reviewed, you will be notified via email to let you know your approval status.



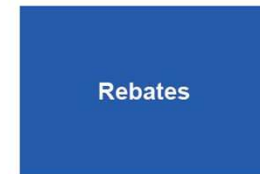
- **You will not be able to log in until you receive an approval email with your temporary password.**
  - Please be sure to check your junk mail and spam folders.
- When users log in for the first time they will be asked to change their password.
  - Instructions will be provided in the email.

# Rebate Login Page

- Click the **Rebate Login** link.
- Enter your username and password to redeem rebates.
- **Forgot Password?** – If you have forgotten your password, use this link. If you do not receive an email within 15 minutes, your account may not exist.
- **Not Registered? Click Here** – This link will take you to the **Registration** page.



Welcome to the CloroxPro Rebate & Fulfillment Site



REBATE REGISTRATION

REBATE LOGIN

First time redeeming a rebate? Click the registration link above to create an account and redeem your rebate. If you already have an account, click the login link above.



CLOROX TEAM LOGIN

Click the link above to log in to the fulfillment portal.

TEM(S)

REGISTERED USER LOGIN

[Forgot Password?](#)

[Not Registered? Click Here](#)

If you are having problems accessing this site or you have any comments or questions, please feel free to contact the Clorox Professional Products Customer Response Center.

For Fulfillment:

Email: Clorox@imtco.com Phone: Cleaning: 800-524-5133; Food: 800-635-9128; Dispensers: 800-837-5231

For Rebates:

Email: Rebates@imtco.com Phone: 800-636-6542

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Monday – Friday , 8:30 am – 4:30 pm EST

# Home Page

- ***This landing page will only appear when you log in without the QR Code.***
- Click **Rebate Offers** to view the available rebates that do not require a special code.



0 ITEM(S)

Item Search Go Home My Account - Rebate Offers Log Out

Welcome to the Clorox Portal!



Use the navigation categories on the homepage or enter a product name or code in the search box above.

If you are having problems accessing this site or you have any comments or questions, please feel free to contact the Clorox Professional Products Customer Response Center.

For Fulfillment:

Email: [Clorox@imtco.com](mailto:Clorox@imtco.com) Phone: Cleaning: 800-524-5133; Food: 800-685-9128; Dispensers: 800-837-5231

For Rebates:

Email: [Rebates@imtco.com](mailto:Rebates@imtco.com) Phone: 800-636-6542

No Air items cannot ship to Hawaii or Alaska. If you have an item in your cart with a "no air" symbol next to it, you cannot ship to an address in Hawaii or Alaska. You will not see any ship methods in the ship method dropdown.

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Monday – Friday , 8:30 am – 4:30 pm EST



# View Available Rebates

- **This page will only appear when you log in without the QR Code.**
- **Rebate Offer Search** - If a Rebate Code was provided to you to access a specific rebate, enter it in the Rebate Offer Search box in the menu above.
- **Redeem** - To redeem on one of the rebates below, click the redeem button to be taken to the next step.
- **Download** - If you plan to mail your rebate via USPS, download a copy of non-customized coupon
- **Info** - View rebate details.

Rebate Offer Search

## Rebates


If a rebate code was provided to you to access a specific rebate, enter it in the Rebate Offer Search box in the menu above.

**Redeem** - To redeem on one of the rebates below, click the redeem button to be taken to the next step.

**Download** - Download a copy of non-customized coupon to mail in your rebate.

**Info** - View rebate details


**A Smarter Way to Healthier Shared Spaces**



(CLX06062025)  
Valid: 6/1/2025 - 9/30/2025  
Redeem By: 10/31/2025

[Redeem](#) [Download](#) [Info](#)

**A Smarter Way to Healthier Shared Spaces**



(NI-64901)  
Valid: 3/1/2025 - 5/31/2025  
Redeem By: 6/15/2025

[Redeem](#) [Download](#) [Info](#)

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Monday – Friday, 8:30 am – 4:30 pm EST

- ***This is the landing page that will appear when you log in with the QR Code and after you click the Redeem button.***

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Monday – Friday , 8:30 am – 4:30 pm EST

# Redeem Rebate – Select Location Page

- **Manage Locations** - Reference the **My Account - Rebate Information – Rebate Locations Tab** to update or add new locations.
- Results of the **Click here for next steps** button
- **Search** – If you have multiple locations that are listed on several pages, you can use this field to find a specific location.
- **Redeem for the selected location(s)** – Click this button once you have selected the location(s) for which you want to redeem.

The screenshot shows the 'Available Locations' page. At the top, it says 'Available Locations' and 'To manage the locations listed below, click [here](#).' Below this is a button 'Click here for next steps'. A note states 'Checks are made out to the Shipping address. Checks are mailed to the Mailing address.' Below that, it says 'To submit online, select your location(s) below:'. There is a 'Show' dropdown set to '10' and 'entries', and a 'Search:' field. A table lists two locations: '105 Quik Stop' and '105 Quik Stop #2', each with a checkbox. Below the table, it says 'Showing 1 to 2 of 2 entries'. There are 'Previous', '1', and 'Next' buttons. A blue button 'Redeem for the selected location(s) →' is at the bottom. A help box on the left says 'Please select your business location below (if more than one location, check all that apply) and click the button "redeem for the selected location (s)" to download the rebate or redeem online.' A note at the bottom says 'If the location is not available for selection, you have already downloaded a rebate form or redeemed online. To re-download a customized form, visit My Account > Rebate Info and select Rebate Download History, or click [here](#)'.

Available Locations

To manage the locations listed below, click [here](#).

[Click here for next steps](#)

Checks are made out to the Shipping address. Checks are mailed to the Mailing address.

To submit online, select your location(s) below:

Show 10 entries Search:

<input type="checkbox"/>	Location
<input type="checkbox"/>	105 Quik Stop
<input type="checkbox"/>	105 Quik Stop #2

Showing 1 to 2 of 2 entries

Previous 1 Next

[Redeem for the selected location\(s\) →](#)

Please select your business location below (if more than one location, check all that apply) and click the button "redeem for the selected location (s)" to download the rebate or redeem online.

If the location is not available for selection, you have already downloaded a rebate form or redeemed online. To re-download a customized form, visit My Account > Rebate Info and select Rebate Download History, or click [here](#)

# Redeem Rebate – Choose Redemption Method

- **Mail-In** – This will generate your personalized rebate form. Print the personalized rebate form and mail it with required documentation to:  
Clorox Professional Products | PO Box 1040 | Brunswick, OH 44212  
or email to: rebates@imtco.com.
- **Redeem Online** – This will give you the option to upload your supporting documentation per the rebate guidelines instead of mailing or emailing it.

Rebates

## A Smarter Way to Healthier Shared Spaces

Valid Through 5/31/2025

Rebate Offer Terms & Conditions: Offer valid only in the U.S. to approved businesses customers only (with Federal Tax ID No. available upon request) for purchases made March 1, 2025—May 31, 2025. Offer expires May 31, 2025. Offer must be completed by end user. Distributor completed submissions will not be accepted. A coupon can only be redeemed once, on one case max per SKU. Limit one offer per end-user per location. All claims must be on same order. Maximum limit per each rebate value is 3 cases per end user location. Maximum total rebate value is \$7,500 across entire entity. Rebate requests postmarked and/or received after June 15, 2025 will not be accepted. Rebate amount paid not to exceed distributor invoice amount for Clorox products redeemed.

To Redeem: Mail the completed form along with the original purchase receipt (with purchase amount circled) to: Clorox Professional Products Customer Rebate, P.O. Box 1040, Brunswick, OH 44212. Payment request must be postmarked by June 15, 2025, or it will not be accepted. Copies of distributor invoices with customer name, address, ship date, item number, price and quantity purchased are also acceptable proofs of purchase. Retain copies of all materials submitted for future reference. Rebate checks will be mailed directly to you upon receipt. DO NOT DEDUCT FROM DISTRIBUTOR INVOICES. Cases sold through bid program or other Clorox end-user programs are not eligible for this promotion. Offer may not be substituted, exchanged, sold or redeemed for cash or other goods or services, nor combined with any other offer, gift card, rebate or discount. Void where prohibited, taxed or restricted by law. Call (800) 636-6542 or email imt.rebates.admin@imtco.com for program questions. Subject to availability. Clorox reserves the right to end promotional time period at any point, or cancel any offer claim for any reason. © 2025 Clorox Professional Products Company. © 2025 Clorox Professional Products Company

(NI-64901)

Choose Redemption Method

MAIL-IN

REDEEM ONLINE

\*If you are having problems, please contact the Clorox Professional Products Customer Response Center at 1-800-636-6542 or rebates@imtco.com; Monday – Friday , 8:30 am – 4:30 pm EST

# Redeem Rebate – Choose Redemption Method – Mail In

- **Change Redemption Method** – Clicking this button will take you back to the **Choose Redemption Method** screen.
- **Alternate Mailing Address** - Operators will be given the option to add an alternate address to have their check mailed to before downloading the personalized rebate form. If an alternate address is not added, the check will be sent to the address listed on the profile.
- Check the **Mail check to a different address than it is made out to** box to enter the alternate address.
- Click the **Download** button to print and/or save the rebate form.

The screenshot shows the 'Choose Redemption Method' screen for 'Mail In'. At the top, there is an orange button labeled '← Change Redemption Method'. Below it, the text 'IMT' is displayed. A checkbox labeled 'Mail check to a different address than it is made out to' is shown with an unchecked box. Below this is a blue 'DOWNLOAD' button. Further down, the text 'IMT' appears again, followed by the same checkbox, which is now checked. Below the checkbox is the heading 'Mailing Address', followed by several input fields: 'Mail To First Name', 'Mail To Last Name', 'Mail To Business Name', 'Mailing Address 1', 'Mailing Address 2', 'Mailing City', 'Select State' (a dropdown menu), and 'Mailing Postal Code'. At the bottom right, there is another blue 'DOWNLOAD' button. A blue arrow points from the third bullet point in the list to the 'Mail check to a different address than it is made out to' checkbox.

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Monday – Friday , 8:30 am – 4:30 pm EST

# Redeem Rebate – Choose Redemption Method – Redeem Online

- **Change Redemption Method** – Clicking this button will take you back to the **Choose Redemption Method** screen.
- **Alternate Mailing Address** - Operators will be given the option to add an alternate address to have their check mailed to before uploading their supporting documentation per the rebate guidelines. If an alternate address is not added, the check will be sent to the address listed on the profile.
- Check the **Mail check to a different address than it is made out to** box to enter the alternate address.
- Click the **Choose Files** button and then the **Redeem** button once you have uploaded all your files.
- *Accepted file formats: **PNG, PDF, JPG, XLS and XLSX.***

← Change Redemption Method

Click the Choose File button below each location to upload supporting documentation as verification of the eligible items purchased.

IMT

Mail check to a different address than it is made out to ☐

Choose Files No file chosen

Attach Invoice (.png, .pdf, .jpg, .xls, .xlsx)

REDEEM

IMT

Mail check to a different address than it is made out to ☒

Mailing Address

Mail To First Name

Mail To Last Name

Mail To Business Name

Mailing Address 1

Mailing Address 2

Mailing City

Select State

Mailing Postal Code

Choose Files No file chosen

Attach Invoice (.png, .pdf, .jpg, .xls, .xlsx)

REDEEM

# Redeem Rebate – Multiple Locations – Mail In

- **Redeem for the selected location(s)** – Click this button once you have selected the location(s) you want to redeem.

Available Locations

To manage the locations listed below, click [here](#).

[Click here for next steps](#)

*Checks are made out to the Shipping address. Checks are mailed to the Mailing address.*

To submit online, select your location(s) below:

Show 10 entries Search:

<input checked="" type="checkbox"/>	Location
<input checked="" type="checkbox"/>	105 Quik Stop
<input checked="" type="checkbox"/>	105 Quik Stop #2

Showing 1 to 2 of 2 entries

[Previous](#) [1](#) [Next](#)

[Redeem for the selected location\(s\) →](#)

[← Change Redemption Method](#)

105 QUIK STOP

Mail check to a different address than it is made out to ☐

105 QUIK STOP #2

Mail check to a different address than it is made out to ☐

[DOWNLOAD](#)

- **Change Redemption Method** – Clicking this button will take you back to the **Choose Redemption Method** screen.
- **Mail-In** – This will generate your personalized rebate form. Print the personalized rebate form and mail it with required documentation to:  
Clorox Professional Products | PO Box 1040 | Brunswick, OH 44212  
or email to: [rebates@imtco.com](mailto:rebates@imtco.com).
- **You can add the Mailing Address for each location as needed.**
- Click the **Download** button to print and/or save the rebate forms.



# Redeem Rebate – Multiple Locations – Redeem Online

- **Redeem for the selected location(s)** – Click this button once you have selected the location(s) you want to redeem.

Available Locations

To manage the locations listed below, click [here](#).

[Click here for next steps](#)

*Checks are made out to the Shipping address. Checks are mailed to the Mailing address.*

To submit online, select your location(s) below:

Show  entries Search:

<input checked="" type="checkbox"/>	Location
<input checked="" type="checkbox"/>	105 Quik Stop
<input checked="" type="checkbox"/>	105 Quik Stop #2

Showing 1 to 2 of 2 entries Previous **1** Next

[Redeem for the selected location\(s\) →](#)

[← Change Redemption Method](#)

Click the Choose File button below each location to upload supporting documentation as verification of the eligible items purchased.

105 QUIK STOP

Mail check to a different address than it is made out to ☐

[Choose Files](#) No file chosen

Attach Invoice (.png, .pdf, .jpg, .xls, .xlsx)

105 QUIK STOP #2

Mail check to a different address than it is made out to ☐

[Choose Files](#) No file chosen

Attach Invoice (.png, .pdf, .jpg, .xls, .xlsx)

[REDEEM](#)

- **Change Redemption Method** – Clicking this button will take you back to the **Choose Redemption Method** screen.
- You can add the **Mailing Address** for each location as needed.
- Click the **Choose Files** button for each location and then the **Redeem** button once you have uploaded all your files for each location.
- *Acceptable files are notated: **PNG, PDF, JPG, XLS and XLSX***

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# Completed Rebate

- Redeem Online -**

You will receive a confirmation message that the rebate was completed after uploading your backup.

Rebate Successfully Submitted.  
Your Confirmation number is REB561467.  
Please use this number if inquiring about the status of your rebate.

## Cleaning and Disinfection End-User Rebate

PROMOTION PERIOD: March 1, 2025 – May 31, 2025



### Buy 3 different cases and get up to a \$150 rebate

Please complete the following information in full. Incomplete information may cause delays in payment or ineligibility. Rebate amount paid not to exceed distributor invoice amount for Clorox products redeemed.

ITEM #	CASE UPC	PRODUCT	QUANTITY	PRICE
	15949	CloroxPro Clorox Disinfecting Wipes, Fresh, 6/75 ct.		
	15948	CloroxPro Clorox Disinfecting Wipes, Lemon, 6/75 ct.		
	60605	CloroxPro Clorox EcoClean Disinfecting Wipes, 6/75 ct.		
	60213	CloroxPro Clorox EcoClean Disinfecting Cleaner, 9/32 fl. oz.		
	60277	CloroxPro Clorox EcoClean Glass Cleaner, 9/32 fl. oz.		
	60606	CloroxPro Pine-Sol Multi-Surface Cleaner & Disinfectant, Pine, 3/80 fl. oz.		
	60607	CloroxPro Pine-Sol Multi-Surface Cleaner, Lemon, 3/80 fl. oz.		
	60608	CloroxPro Pine-Sol Multi-Surface Cleaner, Lavender, 3/80 fl. oz.		
	60609	CloroxPro Pine-Sol Multi-Surface Cleaner, Sparkling Wave, 3/80 fl. oz.		
	31036	CloroxPro Clorox Urine Remover, 9/32 fl. oz.		
	35417	CloroxPro Clorox Clean-Up Disinfectant Cleaner with Bleach, 9/32 fl. oz.		
	35604	CloroxPro Talex Disinfecting Soap Scum Remover, 9/32 fl. oz.		
	00031	CloroxPro Clorox Toilet Bowl Cleaner with Bleach, 12/24 fl. oz.		
	31043	CloroxPro Clorox 4 in One Disinfectant & Sanitizer, Citrus, 12/14 fl. oz.		
	00228	Liquid-Plumr Pro-Strength Full Clog Destroyer Plus PipeGuard, 6/80 fl. oz.		
	70427	CloroxPro Glad ForceFlex Tall Drawstring Bags, 13 Gallon, 1/100 ct.		

Rebate Offer Terms & Conditions: Offer valid only in the U.S. to approved businesses customers only (with Federal Tax ID No. available upon request) for purchases made March 1, 2025–May 31, 2025. Offer expires May 31, 2025. Offer must be completed by end user. Distributor completed submissions will not be accepted. A coupon can only be redeemed once, on one case max per SKU. Limit one offer per end-user per location. All claims must be on same order. Maximum limit per each rebate value is 3 cases per end user location. Maximum total rebate value is \$7,500 across entire entity. Rebate requests postmarked and/or received after June 15, 2025 will not be accepted. Rebate amount paid not to exceed distributor invoice amount for Clorox products redeemed.

To Redeem: Mail the completed form along with the original purchase receipt (with purchase amount circled) to: Clorox Professional Products Customer Rebate, P.O. Box 1040, Brunswick, OH 44212. Payment request must be postmarked by June 15, 2025, or it will not be accepted. Copies of distributor invoices with customer name, address, ship date, item number, price and quantity purchased are also acceptable proofs of purchase. Retain copies of all materials submitted for future reference. Rebate checks will be mailed directly to you upon receipt. DO NOT DEDUCT FROM DISTRIBUTOR INVOICES. Cases sold through bid program or other Clorox end-user programs are not eligible for this promotion. Offer may not be substituted, exchanged, sold or redeemed for cash or other goods or services, nor combined with any other offer, gift card, rebate or discount. Void where prohibited, taxed or restricted by law. Call (800) 636-6542 or email [imt.rebates.admin@imtco.com](mailto:imt.rebates.admin@imtco.com) for program questions. Subject to availability. Clorox reserves the right to end promotional time period at any point, or cancel any offer claim for any reason. © 2025 Clorox Professional Products Company. NI-64901

105 Quik Stop  
Sally Smith  
12492 S Preston Hwy  
Lebanon Junction, KY 40150  
REB561962 - RBT06262025  
07-02-2025

- Mail In -** Example of a personalized rebate form.
- You are required to submit back up with the personalized form to redeem the rebate.

# Navigation Options

- **Rebate Offer Search** - If a **Rebate Code** was provided to you to access a specific rebate, enter it.
- **Home** – Takes you to the **Home** page.
- **My Account > Profile** - This has your profile information and allows you to update as needed. The address in your profile will be the address where your check is sent, unless otherwise indicated.
- **My Account > Order History** – N/A.
- **My Account > Rebate Information** – This lists your locations(which can be added or updated as needed), your redemption status and history and your (personalized) rebate form history. The rebate forms can be reprinted as needed.
- **Rebate Offers** - Redirects you to the page with all the active rebates (that do not have a Rebate Code).
- **Log Out** – Click here to securely log out of your rebate account.



Cleaning Rebates

# My Account - Profile

- **Account Information Tab** – Lists the **Company Name** and **Primary Distributor**

This screenshot shows the 'Account Information' tab selected. It contains two main fields: 'Company Name' with the value '105 Quik Stop' and 'Primary Distributor State' with a dropdown menu showing 'KY'. Below these, there is a 'Primary Distributor' field with a dropdown menu showing 'Barret-Fisher Co. Inc. - OWENSBORO, KY'. A 'Save Profile Changes' button is located at the bottom right of the form.


This screenshot shows the 'Contact Information' tab selected. It contains several fields for personal and shipping information. On the left, there are fields for 'First Name' (Sally), 'Last Name' (Smith), 'Role / Title' (Other), 'Email' (sally.smith@aol.com), and 'User Name' (105quikstop). On the right, under the 'Shipping Address' heading, there are fields for 'Street Address' (12492 S PRESTON HWY), 'Country' (United States), 'City' (LEBANON JUNCTION), 'State' (Kentucky (KY)), 'Zip' (40150-8477), 'Residential Address?' (unchecked), and 'Phone' (5028333700). A 'Save Profile Changes' button is at the bottom right.

- **Contact Information Tab** – All fields can be updated, and you have the option to change your **Password** on this page by clicking the link (**Change Password**) link.
- It is not recommended to change the **Shipping Address** to an **Alternate Address** to have a check mailed to a different location.
  - Use the **Mailing Address** option when you redeem your rebate.

- **Change Password** – Pop up box appears.
- Click **Save Password Change** button.

This screenshot shows a pop-up box titled 'Update Your Password'. It contains three input fields: 'Current Password', 'New Password', and 'Confirm Password'. A 'Save Password Changes' button is located at the bottom right of the pop-up.

# My Account - Rebate Information – Rebate Locations Tab

- List of all locations owned by the same corporation or owner that were registered under one profile.
  - This allows you to have one set of credentials to access all your locations.
- View and manage the addresses that can redeem on a rebate. These addresses will appear for selection after choosing a rebate under **Rebate Offers**.
- **+Add New Location** – This will open a pop-up box to add a new location manually.
- **Import locations** – This allows you to add all your locations at one time.
- **Edit Pencil** – This will open a pop-up box to edit all the existing information.
-  - This will remove/delete the location.
- **Import Locations** - Allows you to add all your locations at one time

Rebate Locations

Rebate Submission History

Rebate Download History

Rebate Locations

Manage the address that can redeem on a rebate. These will display for selection after selecting a rebate under Rebate Offers.

Show

10

entries

+ Add New Location

Import Locations

Search:

Location	Name	Phone Number	Address	Actions
105 Quik Stop	Sally Smith	5028333700	12492 S PRESTON HWY LEBANON JUNCTION, KY 40150-8477	<div><div></div><div></div></div>
105 Quik Stop #2	Mike Smith	5028333700	2100 PORTLAND AVE LOUISVILLE, KY 40212-1032	<div><div></div><div></div></div>

Showing 1 to 2 of 2 entries

Previous

1

Next

\*If you are having problems, please contact the Clorox Professional Products Customer Response Center at 1-800-636-6542 or rebates@imtco.com; Monday – Friday ,  
8:30 am – 4:30 pm EST

# My Account - Rebate Information – Adding Multiple Locations

## Rebate Locations

Manage the address that can redeem on a rebate. These will display for selection after selecting a rebate under Rebate Offers.

+ Add New Location

Import Locations

- **+Add New Location** – Pop-up box appears to add a new location manually.
- All fields should be updated, excluding **Shipping Address 2**, if not applicable.
- Click **Save Location**.

Location

First Name Last Name

Company Name / Location

Select Title Title - Other Only

Select Facility Type Facility Type - Other Only Select Facility Size

Shipping Address

Shipping Address 2

Select Country

City Zip Code

Phone # Email Address

Save Location

## Import Locations

You can add locations in bulk by downloading the template below, filling it out, and uploading it here.

Download Locations Template

Upload template here

Choose File No file chosen

Import Addresses

< Back To Rebate Locations

- **+Import locations** – This allows you to add all your locations at one time.
- Download the **import template** to update and save your locations.
- Instructions can be found on the **Instructions** tab of the template.
- Click Choose File to select the saved file and then click the Import Addresses button.

# Multiple Locations Import Sheet

- Example using building as the location and city and the location

First Name	Last Name	Title	Title - Other Only	Company Name - Location	Shipping Address	Shipping Address 2	City	State	Zip	Country	Phone #	Email Address	Facility Type	Facility Type - Other Only	Facility Size
Jane	Smith	Owner		Starbucks - Oakhurst	40208 California 41		Oakhurst	CA	93644	US	5599619072		Other	Coffee Shop	Very Small (1-50)
Jane	Smith	Owner		Starbucks - Clovis	765 N Temperance Ave		Clovis	CA	93611	US	5593256114		Other	Coffee Shop	Very Small (1-50)
Jane	Smith	Owner		Starbucks - Fresno	9423 N Fort Washington Rd		Fresno	CA	93730	US	5594348432		Other	Coffee Shop	Very Small (1-50)

- Successful import

## Import Locations

You can add locations in bulk by downloading the template below, filling it out, and uploading it here.

[Download Locations Template](#)

The import was successful. 3 rows saved.

Upload template here

[Choose File](#) No file chosen

[Import Addresses](#)

[Back To Rebate Locations](#)

## Import Locations

You can add locations in bulk by downloading the template below, filling it out, and uploading it here.

[Download Locations Template](#)

There were errors during the import.  
Exception while validating row 2

Upload template here

[Choose File](#) No file chosen

[Import Addresses](#)

[Back To Rebate Locations](#)

- Unsuccessful import

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## My Account - Rebate Information - Rebate Submission History Tab – Redemptions - Data Fields Explanation 1 of 2

- **Location** – City or building name of business if there are multiple locations under one profile.
- **Rebate ID and Program Name** – Unique ID in lower left-hand corner of the rebate form to track rebate program and name of the rebate program.
- **Submission ID** – Internal Event ID to review processed rebate as needed.
- **Submission Date** – The date the personalized rebate coupon was downloaded or the supporting documentation per the rebate guidelines was uploaded.
- **Start Date and End Date** – Start and End date of the rebate program.

## My Account - Rebate Information - Rebate Submission History Tab – Redemptions - Data Fields Explanation 2 of 2

- **Check #, Check Date and Check Amount** – Checks are mailed no later than 48 business hours of the check date.
- **Check Clear Date** – The date the check cleared the bank.
- **Submission Status**– Processing Status of the rebate that was submitted.
  - **Pending** – Automatically defaults to this status when rebate is created via a personalized rebate coupon that was downloaded or the supporting documentation per the rebate guidelines was uploaded.
  - **Active** – Rebate has been processed, and a check will be issued.
  - **On Hold** – There was an issue with the rebate that will require an email or phone call to resolve.
  - **Do Not Pay** – The rebate will be rejected due to not meeting the terms and conditions of the rebate program.



# My Account - Rebate Information - Rebate Submission History Tab

- List of all rebate and rejection activity from 7/1/2025 forward for registered users.
- View and track submissions to see when a rebate has been processed and if the check has been mailed.
- View and track submissions to see if a rejection letter has been sent.

Rebate Locations

Rebate Submission History

Rebate Download History

Rebate Submission History

Redemptions

Show 10 entries

Excel

Search:

Location	Rebate ID	Program Name	Submission ID	Submission Date	Start Date	End Date	Check #	Check Date	Check Amount	Check Clear Date	Submission Status
105 Oak Strip	NI-64004	Cleaning and Disinfection End-User Rebate	REB561951	6/06/2025	6/09/2025	6/30/2025	9445	7/02/2025	100.00	N/A	ACTIVE
105 Oak Strip	NI-64001	A Smarter Way to Healthier Shared Spaces	REB561946	6/06/2025	3/1/2025	5/31/2025	0	N/A	0.00	N/A	PENDING

Rejections

Show 10 entries

Excel

Search:

Location	Rebate ID	Program Name	Submission ID	Submission Date	Rejection Reason	Rejection Comments
IMT	NI-64901	A Smarter Way to Healthier Shared Spaces	REJ52696		Missing Date(s)	Promo Dates: 3/1/2025 to 5/31/2025, sent invoices dated 1/1/2025 - 2/28/2025

Showing 1 to 1 of 1 entries


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# My Account - Rebate Information – Rebate Download History

- List of all the rebates that have been downloaded under your profile.
- If you need a copy of a previously downloaded personalized rebate coupon, click the Actions button  .

Rebate Download History						
Redemptions						
Show <input type="text" value="10"/> entries						
<div>Excel</div>						
Search: <input type="text"/>						
Location	Rebate ID	Program Name	Submission ID	Initial Download Date	Last Download Date	Actions
105 Quik Stop	RBT06262025	Cleaning and Disinfection End-User Rebate	REB561962	7/2/2025	7/2/2025	
Showing 1 to 1 of 1 entries						
<div>Previous 1 Next</div>						

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